

PRODUCT COMPLAINT FORM

ORDER NUMBER:

DATE OF ORDER:

.....

FIRST NAME AND LAST NAME:

.....

ADDRESS:

.....
.....
.....

PHONE NUMBER:

E-MAIL:

I inform you that the purchased product..... is defective.

Detailed description:

.....
.....
.....
.....
.....
.....
.....

Due to this, pursuant to the Act of 23 April 1964, of Polish Civil Code, I am asking for:

- the exchange of product for a new one
- free repair of product
- Reimbursement of the product price to the bank account*

Name and surname of the account holder:

.....

To the bank account:

.....

Bank name:

** only possible if: repair or replacement are impossible or require excessive costs, the seller did not exchange the product for a new one or did not repair the product at the proper time, replacement or repair would expose the advertiser to significant inconvenience

.....
Readable Customer signature

This form with the product should be sent to the following address: Online store Explosion, Stara Gadka, ul. Zdrojowa 8A, 95-030 Rzgów